



SUMMIT
REHABILITATION ASSOCIATES

Downtown Spokane: 509.455.6002
Spokane Valley: 509.444.5678
Northside: 509.960.7340
www.summitrehab.org

No Show/Cancellation Policy

PLEASE READ this important information regarding appointments scheduled with our office.

When you are scheduled for a treatment session at Summit Rehabilitation Associates, the time is reserved especially for you.

In the event that you are unable to keep your scheduled appointment, we ask that you contact our office as soon as possible to reschedule. This will allow us the opportunity to manage our schedules and to offer your appointment time to another patient.

We request that you notify our office no later than the day before your scheduled appointment. If you do not notify our office a minimum of one day before your scheduled appointment or if you "No Show" your scheduled appointment, a fee will be billed to you in the amount of \$25.00.

Repeated late cancellations or no-shows are disruptive to the optimal delivery of care to you and our other patients. In addition, these missed opportunities do affect the consistency of your own rehabilitation program. As a result, 3 late cancellations or no shows may result in discontinuing physical and/or occupational therapy services at Summit Rehabilitation Associates. In the event that you are discharged from our care, your referring provider and/or case manager will be notified of the reason for discharge from therapy.